Security of EV-Charging Protocols

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Abstract

The field of electric vehicle charging involves a complex combination of actors, devices, networks, and protocols. These protocols are being developed without a clear focus on security. In this paper, we give an overview of the main roles and protocols in use in the Netherlands. We describe a clear attacker model and security requirements, show that in light of this many of the protocols have security issues, and provide suggestions on how to address these issues. The most important conclusion is the need for end-to-end security for data in transit and long-term authenticity for data at rest. In addition, we highlight the need for improved authentication of the EV driver, e.g. by using banking cards. For the communication links we advise mandatory use of TLS, standardization of TLS options and configurations, and improved authentication using TLS client certificates.

Keywords: Electric vehicles, Charging, Protocols, Security, End-to-end security, Privacy, Standardization

1. Introduction

Similar to how petrol-powered cars require an omnipresence of gas stations, electric vehicles (EVs) require an infrastructure of charging stations. However, where a transaction at most gas stations is a matter of paying onpremises without prior existence of a contract between the supplier of petrol and the driver of the vehicle, the charging infrastructure of electric vehicles is very contract-oriented. Billing is usually performed monthly, on a post-paid basis. For this to work, there needs to be a system to track the charge sessions of the EVs.

Although to the outsider the charging infrastructure may simply seem like a series of electrical outlets to hook cars up to the electric grid, behind the scenes we find a more complex picture. Charge points are connected to back-end systems of charge point operators (CPOs), which in turn communicate with *e-mobility service providers* (*eM-SPs*). Cars and charge points communicate to inform each other about their capabilities and restrictions. For all these interactions, protocols have been designed to exchange the required data. Broadly, there are two categories of data that we can distinguish:

- *billing-related data*, such as reports of meter values before and after a charge session, and
- *control-related data*, such as instructions to a charge point of how much current it is allowed to draw.

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The control category is important for availability. Disrupting or corrupting that data attacks the stability of the power grid, can trigger physical protections to prevent overcurrent, etc. [1]

Another, related, distinction is whether the data is considered personal data under the GDPR [2]. Although it might seem evident that billing-related data is personal data and control-related data is not, the distinction is not necessarily this straightforward. E.g., control-related data may carry information about the behaviour of the battery being charged. Even though this data has no direct identifiers, it could have sufficient information to accurately identify the specific battery, i.e. the car, being charged. We therefore advise a conservative mindset with regards to data sharing and data use: only share that information that is actually necessary to perform the task at hand; and encrypt all data, not just the data that has been determined beforehand to be personal data. This helps to ensure privacy by default and by design.

With so many data flows and so many actors, the security of the ecosystem may suffer from a weak link anywhere in the chain. In this paper we analyse the security aspects of this ecosystem. In Section 2 we provide an overview of actors and their roles in the EV-charging infrastructure in the Netherlands, and introduce the protocols that are currently in use to facilitate communication between them. Section 3 classifies the attackers and describes security requirements for the EV-charging infrastructure. Section 4 provides an analysis of the security issues we see with access control, and Section 5 does the same for security of the communicated data. Both sections also suggest improvements to the current situation. Although we will not focus on the privacy aspects of EV charging in our security

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analysis, they do influence some of our recommendations, so we will briefly discuss them in Section 6. In Section 7 we discuss some ideas for future work. Finally, in Section 8 we summarize our findings.

This paper builds on earlier work [3] by considering additional protocols, presenting a more detailed security model, and exploring security issues more in-depth.

2. The Dutch EV-charging landscape

This section fixes our terminology and describes the various roles and protocols in the EV-charging ecosystem that we need to distinguish. We group several components that are in reality considered separate; e.g. we will not distinguish between an EV and its embedded communication controller. We note that this is but one way to view a complex market, but we believe it to be sufficient to understand the security implications.

2.1. Roles

The most important roles in the EV-charging ecosystem are:

- 1. The *CPO (Charge Point Operator)* operates and maintains charge points. CPOs play an important role in the EV market, as they interact with the DSO (see below) and the eMSPs².
- 2. The *eMSP* (*E-Mobility Service Provider*) (re)sells the electricity to EV drivers. The eMSP has contracts with EV drivers and takes care of billing them. The role of eMSP can be fulfilled by specialized parties, but can also be fulfilled as a secondary activity by an existing actor. For example, if the EV driver pays directly for a charge session with his credit card, then the credit card provider takes on the role of eMSP.
- 3. The DSO (Distribution System Operator) manages the regional electricity grid and is responsible for its stability and reliability. They also usually operate the metering equipment for the grid connection of the charge points.
- 4. The *Clearing House* offers a platform to exchange data between CPOs and eMSPs in a standardized way, possibly across national borders. There will be many CPOs and eMSPs, and a single eMSP can have contracts with many CPOs to allow its clients to use the charge points of these CPOs. Rather than making point-to-point connections everywhere, parties can use a clearing house to facilitate the necessary interactions.

- 5. The *Electricity Supplier* provides the electricity consumed at a charge point. There are a few options for contracting the electricity supplier. The two most obvious are:
 - the electricity supplier has a contract with the CPO, who in turn bills the eMSPs for the incurred use; and
 - the eMSP has a contract with an electricity supplier, and is billed directly by them.

An issue in the latter case is how the CPO makes money on its services – one solution is for the CPO to bill the eMSP for use of the charge point.

- 6. The CPIO (Charge Point Infrastructure Operator) is typically a vendor or manufacturer of charge points and performs some maintenance, such as updating firmware, on behalf of the CPO. In some situations the actual maintenance is performed by the CPO
- itself, i.e., updates are sent by the CPIO to the CPO and the CPO takes care of them, but in other cases it is done directly by the CPIO.
- 7. The *Car Manufacturer* that manufactures cars compatible with the EV-charging infrastructure.

These roles need not be performed by different actors: a DSO may operate charge points, i.e. act as CPO, and one actor could be both CPO and eMSP; Tesla is a car manufacturer that also acts as CPO (Tesla fast charge points) and eMSP (Tesla fast charge credits). However, there may be legal constraints on which roles a given actor may play. In particular, competition laws may restrict which roles a DSO, as a monopolist, is allowed to play. In the Netherlands there have been court cases about whether DSO-owned CPOs can also sell electricity and thus also act as eMSP [4]. Similarly, a car manufacturer that is the *only* possible eMSP for its customers might be accused of anticompetitive behaviour.

In addition to the roles listed above, we highlight two more:

- Value-Added Services are providers of additional services not previously mentioned. E.g., a Navigation Provider such as Google, TomTom, or Garmin may offer services for EV drivers to find available charge points. A Parking Spot Operator, e.g. a parking garage, might collaborate with a CPO to offer charge points. These parties fall outside of the scope of this paper, but it should be noted that our security concerns may extend to the data exchanged with them and the protocols used for that.
- Finally, there are *Industry Consortia* that cut across roles to bring parties together in an effort to improve collaboration. Examples are the NKL organization³, ElaadNL⁴, and the Open Charge Alliance⁵.

²Different documents use different terms for similar roles. E.g., ISO 15118 calls the role of CPO *Electric Vehicle Supply Equipment Operator* and the role of eMSP *Electric Vehicle Service Provider*. An additional complication is the custom to indicate car manufacturers as *Original Equipment Manufacturer (OEM)*. But what an OEM is differs depending on context – to a CPO an OEM might as well be the manufacturer of the charge points, rather than the cars. We therefore refrain from using this term.

³https://nklnederland.nl/

⁴https://www.elaad.nl/

 $^{^{5}}$ https://www.openchargealliance.org/

One major activity these consortia undertake is the standardization and promotion of protocols.

2.2. Protocols

The communication infrastructure between the various parties needs to facilitate the following processes:

- 1. Authorizing an EV to charge. This involves identification and authentication of the EV and/or the EV driver.
- 2. Billing of EV drivers and billing between market parties.
- 3. Management of the charge point infrastructure. This includes detecting, registering, and reporting EVs that negatively impact charging service.
- 4. Influencing EV charging behaviour to integrate better in the power grid. There are two main aspects to this:
 - (a) Congestion management is mainly concerned with not overloading the grid. E.g. if several charge points share a grid connection, their combined load should not overload the connection. This may require actively influencing the charging behaviour of the attached EVs, charging them all at a lower rate or charging them sequentially.
 - (b) *Demand-supply balancing* involves influencing the demand to counterbalance fluctuating supply (esp. from wind and solar), by e.g. charging more or fewer cars, influencing their charge speed, or even by discharging cars, effectively using car batteries as energy storage for the grid.

Although the industry does not appear to have settled on a single agreed definition of the term "smart charging", the definitions we have encountered are all variations on one or both of these aspects.

The protocol landscape for this is still in flux. For each of the connections between actors, different protocols exist, in various stages of standardization. Because EV charging is a relatively young field, extensions and new protocols are constantly being developed. Figure 1 gives an overview of the protocols currently available for communication between actors, and these protocols are discussed below. We will not explain their functionality in depth, since we are mostly interested in the security implications and guarantees. For a more extensive and in-depth review of the functionality of these protocols, we refer to [5].

2.2.1. Communication between EV and Charge Point

Charge Points provide one or more sockets where EVs can be charged. The EV and charge point communicate over the cable that is used for charging.

• *IEC 61851* [6]. This protocol is also known as the Mode 3 protocol. It is supported by practically all



Figure 1: Protocol landscape of the Dutch EV-charging infrastructure

currently available EVs. Communication between the EV and the charge point is minimal, using a basic pulse-width modulation protocol that ensures that charging happens without technical problems.

• ISO 15118 [7]. This is the intended successor of Mode 3. Unlike Mode 3, it is an extensive protocol for communicating information between charge point and EV. It introduces an authentication mechanism called Plug-and-Charge to identify and authenticate the EV. It also adds the possibility for the EV to sign records of meter readings, so ISO 15118 also involves data and functionality that is of interest for the CPO and the eMSP.

Since Mode 3 is a very basic protocol that only communicates to establish the technical parameters of a charge session, it is not considered in the remainder of this paper – we only mention it for completeness' sake.

2.2.2. Communication between Charge Point and CPO

A charge point has a communication link, for instance a GPRS connection, to the back-office of the *Charge Point Operator (CPO)*.

• OCPP. The Open Charge Point Protocol [8] is the dominant protocol in use. It standardizes the communication between the charge point and the CPO. It allows back-ends and charge points of different vendors to communicate, simplifying operations and preventing vendor lock-in. As part of that, OCPP

also allows for remote maintenance of charge points by the CPO or CPIO through monitoring and firmware updates. It also offers features needed for influencing charging behaviour, notably limiting the maximum capacity that a charge point can deliver to an EV in a certain time slot. OCPP has seen several revisions, and the security aspect of OCPP has significantly changed from version 1.6 to version 2.0. Since OCPP 1.5 and 1.6 are still widely used, our analysis distinguishes between the versions where applicable.

• *IEC 63110.* This is an effort by the IEC to arrive at a standardized protocol that fulfils the same role as OCPP. OCPP version 2.0 was one of its foundational inputs, but we have not had a chance to see drafted documents, so we cannot analyse whether our security requirements from Section 3.1 are satisfied.

2.2.3. Communication between CPO, eMSP, and Clearing House

- *OCPI*. The Open Charge Point Interface [9] is a JSON-based protocol intended to enable EV drivers to use the charge points of many different CPOs without requiring a third party such as a clearing house.
- OCHP. The Open Clearing House Protocol [10] and its extension OCHPdirect are a set of SOAP-based protocols to facilitate connections between a central clearing house, eMSPs, and CPOs. OCHPdirect enables peer-to-peer connections, similar to OCPI, but does require a clearing house to negotiate the connections.
- *OICP*. The Open InterCharge Protocol [11] is another JSON- and SOAP-based protocol facilitating clearing house communication, at the same level as OCHP.

2.2.4. Communication between CPO and DSO, or Charge Point and DSO

To ensure stable operation of the grid when faced with high-capacity charge points, the DSO needs to be able to inform the CPO about the capacity and supply & demand state in this moment. There are two protocols in use for this:

• OSCP. The Open Smart Charging Protocol [12] enables negotiation between a DSO and CPOs. The DSO creates a supply & demand forecast on 15minute intervals. The CPO is then informed of its allotted capacity and the remaining spare capacity, but it can negotiate for more or less capacity. The CPO then creates a charge plan for the charge points, specifying the limit of the power they can supply per time slot, and transmits this to the charge points using e.g. OCPP. • OpenADR. Open Automated Demand Response [13] is a protocol developed by the primarily US-based OpenADR Alliance, for automated demand response and dynamic price communication. It provides more direct options for a DSO to manage equipment, e.g. giving the DSO the ability to turn equipment off directly if demand exceeds supply.

2.3. Protocol layering & data types

For our security analysis in the following Sections, it is important to understand protocol layering and how the underlying protocol layers relate to security, and to understand the distinction between data in transit and data at rest.

All the aforementioned protocols are application protocols, i.e. they are the uppermost layer of a layered protocol model (e.g. both the OSI model and the IP model have an application top layer [14, 15]). They define a particular set of allowed messages, with semantic meanings in the application domain. For formatting these messages, application protocols are often based on other standards. The two most common choices for message formatting in this ecosystem are SOAP/XML and JSON. Notably, both OCPP and OICP have taken the decision to move from XML to JSON; in contract, ISO 15118 is a relatively new protocol specified for XML. Ideally, the information transported by one protocol should easily be transferable in another protocol, so conversion between message formats is required.

Application protocols can specify the use of other, underlying, protocols (e.g. TLS, TCP, and IPv4) to transport the messages: transport-layer protocols. Transportlayer protocols run between two directly communicating hosts, and are usually unaware of the semantic meaning of messages. An application-layer protocol may be specified with message or data forwarding in mind, either via other application-layer protocols or by using multiple transportlayer hops. This means that there may be intermediary parties between the communicating parties.

It is not required for an application-layer protocol to specify every detail of its underlying protocol stack. However, as we will argue in Section 5.2, if the *security* of the underlying protocols is relevant for the security of the application-layer protocol, then the application-layer protocol should specify the requirements as detailed as possible, preferably by mandating and limiting the allowed protocols and configurations for these protocols.

Finally, we need to distinguish between *data in tran*sit and *data at rest*. Data in transit is the data being communicated by protocols between endpoints. Data at rest refers to data stored for (eventual) processing. One example of data at rest are stored Charge Detail Records (CDRs), which are descriptions of concluded charging sessions and are used to bill actors. Data at rest has usually, at some point, been data in transit.

3. Attacker model & security requirements

In this section, we first classify attackers that might attack the EV-charging ecosystem based on their capabilities. Then, in Section 3.2, we lay out security requirements for the EV-charging landscape, based on the processes and roles from Section 2, and clarify how these requirements protect against the attacker classes introduced. In Section 3.3 we discuss some limitations of our approach.

3.1. Attacker model

A clear definition of the types and capabilities of attackers is critical for any security analysis. We can broadly categorize attackers in three distinct categories:

- 1. Physical system attackers: these use physical access to compromise a single system. This attacker, if successful, becomes an attacker of the second type. The systems most susceptible to physical attacks are the charge points and the EVs themselves, because these are located in the field. They can be attacked by their owners and any interested passer-by. Practical attacks on charge points used in the field have been demonstrated in the past [16].
- 2. Malicious systems, a.k.a. end-point attackers: legitimate systems that, through compromise by an attacker or other means, have now become adversaries in the EV-charging network. This is not limited to just the charge points or EVs, but also includes the IT systems run by e.g. CPOs and eMSPs to fulfil their roles.

It should be noted that malicious or incompetent insiders also give rise to malicious systems.

3. Network attackers: attackers that attack the network traffic. Network attackers can usually be stopped by proper authenticity and confidentiality mechanisms.

3.2. Security requirements

Data exchanged between roles is intended to facilitate their business processes. There need to be assurances on this data. Consider, for example, the following scenarios, which are not all between parties that communicate directly:

- An eMSP wants to ensure that only CPOs it has contracts with can push data to its systems.
- A charge point wants to ensure that a connecting EV is allowed to charge. A special case of this is when the charge point is currently not connected to the internet.
- A CPO wants to ensure that only charge points it owns can connect to the communication interface for its charge point protocol.

- An eMSP wants to ensure that a CPO cannot deny having sent them a particular Charge Detail Record (CDR).
- A CPO wants to ensure an eMSP cannot falsify CDRs.
- An EV wants to ensure that the tariff table it receives comes from the eMSP its driver has a contract with.
- An eMSP does not want to show the actual tariff it negotiates with the EV to the CPO.

The final two points bear some clarification. As part of ISO 15118, the EV can negotiate the charge speed based on a tariff table that is receives from the charge point. However, these rates are ultimately provided by the eMSP, forwarded by the CPO and the charge point to the EV. The accuracy of this table and the rate the EV decides to use directly influences the billing process. In the current system, the EV and eMSP have to trust the CPO to pass the traffic going in either direction without changes, and not to use the information contained within in an anticompetitive manner. E.g. the CPO could only send the rates that result in the highest profit for the CPO to the EV, ensuring that the car selects one of those rates. The CPO could also simply pretend to the eMSP that a high rate was selected, effectively making the eMSP pay for services not provided. Another risk is that the CPO simply records all the tariff negotiation, and then e.g. sells that information to another eMSP.

These scenarios are of course not exhaustive, but they serve to illustrate the need for the security requirements below. We propose nine security requirements (SRs), grouped in five categories:

3.2.1. Access control for the charging infrastructure This category ensures legitimacy of charging EV drivers.

SR 1a) Authentication of the EV driver or EV. E.g. accomplished by using a credential such as a smart card, or a contract certificate embedded in the EV.

SR 1b) Authorization to charge. An authenticated EV or EV driver needs to be authorized to charge at a charge station.

SR 1c) Availability of charging. An EV driver should not wrongfully be denied charging. It is important to keep in mind that charge points are not necessarily connected to back-end systems with a reliable connection, so a charge point may not always be online. Another concern could be that even though an EV driver should not be allowed to charge at a particular charge point, they should be provided with a minimum charge to ensure they do not get stranded somewhere. This is a business decision, not necessarily something that should be codified in protocols, and will not be examined further in this paper.

3.2.2. Strong authentication of systems

This category ensures legitimacy of the communicating systems.

SR 2a) Strong authentication of servers to clients. A client connecting to a server needs to be able to verify it is talking to a legitimate server.

 $SR \ 2b)$ Strong authentication of clients to servers. A server being connected to by a client needs to be able to verify the client is legitimate.

3.2.3. Secure transport links

A conservative choice is to always at least ensure security (authenticity⁶ and confidentiality) for point-to-point transport links. Secure transport links ensure that no network attackers, i.e. attackers of type 3, can read or modify data being exchanged between two directly communicating parties.

SR 3) Use of TLS on every communication link. Although there exist other options of securing transport links, e.g. Virtual Private Networks, we believe it is desirable to standardize on a single, universally applicable, technology, and TLS is that technology. Therefore, we make this choice explicit in these requirements.

3.2.4. End-to-end security for the data in transit

Whereas SR 3 only protects against attackers of type 3, end-to-end security requirements SR 4a and 4b also protect against attackers of type 1 and 2 that are on a point between two communicating parties.

To understand the difference, consider that different actors in different roles may be forwarding data between communicating parties. E.g., if the EV is charging at a charge point, communication with the eMSP is proxied by the CPO. Even if secure transport links between EV, charge point, CPO, and eMSP exist, then the EV and eMSP must trust the CPO and charge point not to modify the data being forwarded. If an attacker of type 2 has managed to compromise the CPO or the charge point, secure transport links do nothing to protect the data. Therefore, TLS cannot satisfy these security requirements.

SR 4a) End-to-end authenticity of application-layer data. This data includes e.g. firmware upgrades and CDRs. It needs to be verifiable that data is indeed produced by the party that is expected to produce it.

SR 4*b*) *End-to-end confidentiality of application-layer data.* This ensures that data is only readable for intended recipients. This requirement stems from business requirements as well as privacy requirements, because it provides:

- Confidentiality of sensitive business data, such as charge tariff lists.
- Privacy of the EV driver. Information transmitted may include e.g. the location where an EV driver was at a certain time. This is personal data as defined under the GDPR [2]. Legal requirements on the handling of personal information therefore apply. Though not our primary focus, we will briefly discuss privacy of the EV-charging infrastructure in Section 6.

3.2.5. Non-repudiation for data at rest

In our attacker model we assume parties may act maliciously, and therefore we cannot assume the long-term authenticity of the data used in e.g. the billing process, i.e. the data at rest. SR 4a and 4b do not prescribe authenticity guarantees for data at rest, so we need an additional requirement.

SR 5) Non-repudiation of (billing-related) application-layer data. This prevents a party from denying having produced a (billing-related) message or commitment. This auditable trail of messages can then be used to resolve disputes.

Note that this is a stronger requirement than SR 4a, because non-repudiation requires authenticity guarantees, but solutions that provide authenticity do not necessarily provide non-repudiation. If there are authenticity or confidentiality guarantees for data at rest, provided by the original producer of the data, then these typically also hold *end-to-end* for that data in transit. E.g. if an application defines a digital signature mechanism on messages for long-term authenticity guarantees, these signatures can be checked upon initial receipt of these messages, and appropriate measures can then be taken if the signatures fail to verify. Therefore, a mechanism to satisfy SR 5 may also be used to satisfy SR 4a.

One particular instance where failure to satisfy SR 5 is worrying is the generation and storage of Charge Detail Records (CDRs). The OCPI standard requires CDRs to be immutable objects. CPOs generate CDRs and send them to eMSPs. After the CPO sends it, neither CPO nor eMSP is supposed to change the CDR, but without authenticity and non-repudiation, neither party can verify or prove that immutability.

We note that SR 4a, SR 4b, and SR 5 must be implemented in such a way that privacy requirements from the GDPR can be satisfied, which we will explain in Section 6.2.

⁶Note that we distinguish between authentication of the EV driver, as part of access control, and authenticity of data as part of security for the communicated data. Although these concepts are related, we treat them separately because the authentication of the EV driver is required for authorization, whereas the authenticity of data is required throughout the ecosystem.

3.3. Impact & limitations

The charging infrastructure represents a potentially very large dynamic load on the grid. The European power grid is designed to be able to cope with imbalances of 3 gigawatt [17]. We do not have exact figures, but from private communication we understand that the potential load from the EV-charging infrastructure is likely to exceed this threshold within the next decade. Such a load may accidentally or intentionally be manipulated to destabilize the grid [1]. The only contribution w.r.t. this aspect we can make in this paper is the observation that we should minimize the possibility that the EV-charging systems are manipulated by bad actors. To that end, our listed security requirements are paramount.

Finally, the security requirements we listed offer no solution for the case where an attacker of type 1 or 2 has subverted one of the sending or receiving parties in a communication: an attacker that can pose as a legitimate participant in the protocols can use all the features provided by those protocols. If e.g. a charge point has a remote off-switch that a CPO can trigger, then an attacker that can pose as that CPO could try to use it. Or, if a large amount of energy can be reported as having been transferred from the car to the grid, an attacker might get reimbursed for the energy. Preventing or detecting abuse of features by attackers that can pose as legitimate actors may be assisted by the authenticity guarantees from SR 4a and SR 5, in the form of audit logs. However, the implementation and use of monitoring & logging is external to the protocol definitions, and is therefore out of scope for this paper.

4. Security issues in access control

As mentioned in Section 3.2, there should be access control for the infrastructure, consisting of SR 1a, authentication of the EV driver, and SR 1b, authorization to charge. The major issue with this is the specific way in which RFID cards are currently used to identify the EV driver, which we will explore in the first part of this Section, and then we suggest some improvements.

4.1. Using UIDs for authentication of the EV driver or EV

At public charge points drivers are authenticated through the use of an RFID card. As already mentioned in [3], every customer is identified using only the card's UID that is transmitted plaintext through the air. We will refer to this mechanism as the *weak UID method*. This can hardly be called authentication, because transmitting the UID is sufficient to be authenticated as that UID.

The UID is always broadcast as part of communication with the card. This means that learning the UID is trivial if an attacker has access to the card: they can simply read the information using a standard NFC-enabled phone. With specialized equipment it is also possible to eavesdrop on the communication between the card and a charge point. This may be possible at a distance of several metres [18, 19]. However, similar to ATM skimming devices, an attacker could simply attach their eavesdropping equipment to the charge point. Then, when the attacker has a valid UID, they can simply configure it on a card with a configurable UID, or spoof it with e.g. an NFC-enabled mobile phone [20].

The RFID cards currently used are mainly MIFARE Classic cards⁷. These cards are capable of a stronger authentication method, using a challenge-response protocol, but even then this authentication method is very weak, as the proprietary cryptography used here has been broken [21, 22].

However, we note that even though cloning cards is so easy, this does not necessarily mean there will be a problem in practice. The MIFARE Classic has been used in public transport in London (Oyster) and the Netherlands (OV-chipkaart), and in both cases this has not caused significant amounts of fraud in the past ten years. In the case of EV charging, the risk to the fraudster is similar: being caught red-handed using a cloned card while still hooked up to a charge point, so it may turn out that we will not see a significant amount of fraud here either. Therefore, any move to better mechanisms as suggested below may be driven more by technological advancements, or advantages in aspects other than security such as the ease of Plug-and-Charge, rather than any immediate need due to fraud.

Security improvement: challenge-response authentication

Any improved authentication mechanism would need to use a challenge-response mechanism, instead of just reading the UID of an RFID card. Such a challengeresponse mechanism can be implemented in various ways:

- 1. Charge points need a shared symmetric master key with the cards, or
- 2. Charge points need to know the asymmetric public key of an authoritative certificate to be able to authenticate the cards, or
- 3. Charge points always need to be online with a direct connection to off-load the verification to the issuing party.

We currently have no clear indication that challenge-response authentication, in any of these forms, is implemented anywhere in the EV-charging ecosystem. Option 3, the alwaysonline option, would potentially conflict with SR 1c, which means keys need to be distributed to the charge points. Option 1 would require distributing symmetric shared keys to all the charge points in the field, which, as mentioned in Section 3.1, is vulnerable to physical attackers. If a symmetric key were to leak, the entire system would break

⁷https://www.mifare.net/en/products/chip-card-ics/ mifare-classic/

down. Therefore, we believe the best choice to be option 2, the asymmetric option.

ISO 15118 introduces precisely such an asymmetric cryptographic option: Plug-and-Charge. Instead of the driver using an RFID card, Plug-and-Charge enables the EV itself to identify and authenticate to the charge point, via the charge cable. This effectively replaces authentication of the EV driver with authentication of the EV. Plug-and-Charge uses X.509 contract certificates with standard-ized certificate profiles, which are used to sign certain messages on the application layer. The public key infrastructure required for this is discussed in Section 5.2. However, ISO 15118 also provides for External Identification Means (EIM). This means that if an EV does not support Plug-and-Charge, other mechanisms like RFID cards can still be used. Therefore, these mechanisms will exist side-by-side, and we should also use an improved card mechanism.

When deciding on that mechanism, we should bear in mind that the EV-charging ecosystem is not the first to have to solve this problem of authentication of moving actors using cards. For example, the banking sector has a long history of providing working authentication across multiple parties, in multiple locations (ATMs and payment terminals). Current contactless banking cards are based on the EMV standard. The EMV standard does not only facilitate secure payments; it is also possible to only authenticate the card to the reader using asymmetric cryptography [23]. This is the basis for contactless bank card authentication systems such as a trialled replacement for the Dutch public transport card. The EV-charging ecosystem could also use this EMV card authentication method, provided the card readers on the charge points are upgraded to use EMV.

Although initially it may seem that the use of EMV card authentication would require Payment Card Industry certification⁸, we understand from private communication with the payment sector that that is not necessarily the case. EMV is an open standard, the public keys required to authenticate the cards are publicly available⁹, and no communication with the international payment system is required to perform this authentication. Therefore, as long as EMV card authentication is only used for driver identification and authentication, PCI certification of implementations is not required. Of course, if the charge points also have the possibility of actually paying by card directly on-premises a certified terminal is already present. This terminal could then also be used for EMV card authentication.

Another option that uses asymmetric cryptography is the use of NFC-capable smartphones, performing the same authentication steps as an EMV banking card, as Apple Pay and Google Pay do. We think that these options should be sufficient to provide strong EV-driver authentication. Alignment with EMV also means that many standard off-the-shelf solutions already exist, and no custom solution has to be built. However, if the industry still wants a custom-built RFID system, there is another obvious option: alignment with ISO 15118 by running the Plug-and-Charge authentication methods of ISO 15118 on the RFID card itself. As we will see in Section 5.3, this has the added benefit of providing stronger guarantees for SR 4a and SR 5 in the case where cars do not support ISO 15118. Again, a custom smartphone app using NFC communication could also be used for this.

A challenge-response protocol based on public key cryptography would be required regardless of the precise implementation, and would probably end up looking a lot like the card authentication of EMV or Plug-and-Charge authentication of ISO 15118. In any case, it would likely still involve an upgrade of many existing card readers.

5. Security issues for the communicated data

There are multiple categories of security requirements for the data. Recall from Section 3.2:

- Secure transport links (SR 3)
- End-to-end security (SR 4a & SR 4b)
- Non-repudiation for data at rest (SR 5)

For all of these, authentication of the communicating systems is required (SR 2a, strong authentication of servers to clients; and SR 2b, strong authentication of clients to servers). One issue we see here is the use of static tokens to identify & authenticate these systems, which we will explain in Section 5.1.

TLS is currently used to provide some of these authentication, authenticity, and confidentiality requirements. However, this is underspecified in many protocols, which we explain in Section 5.2.

Finally, in Section 5.3 we suggest improvements to the current situation where, even if proper authentication of systems is present and even if extensively specified TLS is used, neither end-to-end authenticity, nor end-to-end confidentiality, nor non-repudiation are provided by the current versions of the protocols.

5.1. Authentication of systems using static credentials There are two main ways to use TLS:

- with only server certificates, where servers do not authenticate the clients, as is usual for e.g. websites.
- with server and client certificates, where server and client use the same authentication mechanism to mutually authenticate each other.

⁸https://www.pcisecuritystandards.org/pci_security/ maintaining_payment_security

 $^{^9\}mathrm{E.g.}$ https://www.eftlab.com.au/knowledge-base/243-ca-public-keys/

All protocols we considered satisfy SR 2a when they use TLS with server certificates. In that case, the server is authenticated as web servers usually are, i.e. by being at a certain URL and having a valid TLS server certificate for that URL. However, not all protocols make TLS mandatory. In particular OCHP, OCPI, and OCPP 1.5 and 1.6 leave TLS optional. In the absence of TLS the client cannot authenticate the server at all.

For client authentication, the situation is more complex. Several protocols – in particular OCPI and OCPP in all but its highest security profile – use some form of static credential as a secret to identify and authenticate the client to the server. OCPI uses random bitstrings, and most versions of OCPP use username/password combinations. These function fundamentally in the same way. These credentials are *shared* and *static*: all requests carry the same credential until it is updated to a new one. For the initial setup of the protocols these credentials are generated by the participants and sent to each other out-ofband, e.g. via e-mail. After this setup, the credentials can be updated in-band using the protocols themselves. These credentials are included in each request. Such a mechanism could be considered secure if the initial distribution is done securely, and if TLS is used on the transport layer. However, TLS is not yet mandatory for all protocols, which exposes the secret to a higher risk of leaking, and therefore this mechanism does not currently satisfy SR 2b.

The main issue is that possession of the secret is sufficient to pose as a legitimate client. The risk of leaking the secret should be minimized, e.g. by using it to derive session secrets in a deterministic way or via some challenge-response protocol, so that the secret itself only needs to be transmitted when it is updated. However, as we will see below, there are standardized mechanisms in TLS that can replace these static credentials, so building an improved version with challenge-response seems wasted effort.

We also see a certain asymmetry in these setups: server authentication to the client is done on the transport layer using TLS and client authentication to the server is done on the application layer using static credentials. This asymmetry is not in itself an issue but it does make things more complicated than necessary. Moreover, OCPI is a push/pull protocol, so there are situations where the CPO connects as client to the eMSP, and situations where the eMSP connects as client to the CPO. Therefore, due to this asymmetry, both sides of an OCPI implementation need a static credential that the other side can verify, both sides need a valid TLS server certificate, and both sides need to implement authentication both on the transport layer and on the application layer. Security improvement: replacing static credentials with TLS client certificates for client authentication

The use of static credentials is vulnerable to them leaking, and we do not consider this to satisfy SR 2b. In contrast, an authentication mechanism based on TLS certificates doesn't require any secret static credential to be transmitted. TLS is often already used to secure data in transit, which we will discuss in Section 5.2, and to authenticate the servers using server certificates for all protocols. As all protocols are over TCP/IP, this is the natural choice.

OpenADR, OICP, and OCPP 2.0 in its highest security profile already specify mandatory use of mutual TLS authentication using client & server certificates. In these settings, the client certificate carries all the information needed to identify and authenticate the communicating party. After the TLS stack authenticates the party, it can then simply pass the identification data up to the application layer, which can then trust that that is the party that is being communicated with. This takes the burden of authentication away from the application.

However, in the other protocols, this is currently not possible. OCPI even explicitly states client certificates are not used, indicating that it was considered and decided against. However, we do not believe that the credentialsbased approach described earlier in this Section provides anything that the client certificate approach does not. The credentials are not used as cryptographic keys or to provide any other means of security on the application layer; they merely serve as secret identifiers. Such identifiers could just as well be embedded in the TLS certificates. Since every CPO and every eMSP already needs to be part of a PKI, needs to deal with server certificates, and needs some mechanism to update its application-layer credentials, we think that requiring the presence of client certificates is just as reasonable as requiring the presence of static application-layer credentials. We could therefore replace the static credentials in almost all protocols with TLS client certificates, and make this mutual authentication mandatory.

ISO 15118 is the only exception where we cannot use TLS client certificates. Although EV contract certificates, which ISO 15118 uses to encode contract relations between EVs and eMSPs, could at first glance be used as TLS client certificates by the EV, ISO 15118 does not guarantee the presence of contract certificates. Therefore, they cannot be relied upon to *always* be used for TLS client authentication, and some additional mechanism not using them would be needed. As such, it would make little sense to use TLS client authentication even when such a certificate is present, since an attacker could always claim not to have a certificate yet. Authentication must therefore be performed on the application layer, e.g. using a signature mechanism on the messages that require it.

Using client certificates has the additional benefit of significantly shrinking the attack surface of an implementation. Consider the case where an attacker of type 3, i.e.

a network attacker, without authentic credentials, tries to connect to a system as a client. If authentication on the application layer is used, then the application itself has to validate the credential carried in the message. This exposes more code to malicious input than if connection to the service depends on the presentation of a valid client certificate, and the certificate check is done on the transport layer before permitting any application data handling. Authentication done on a lower layer of the protocol stack effectively means that the higher layers are no longer in the trusted computing base. Effectively, any potentially exploitable bugs in the application's message handling code are shielded by the TLS authentication. Of course any exploitable bugs in the TLS authentication code are now a problem, but that trusted computing base is probably better scrutinized than the rest of the application.

5.2. Security of the transport links

The protocols that rely on TLS for server authentication also rely on it to provide authenticity and confidentiality of the transport layer. There are two major issues we see in this context:

- 1. If TLS is not mandatory, implementers may choose not to use it at all.
- 2. Even if TLS is mandatory, there are a lot of choices:
 - which TLS versions are supported (OCPI even refers to TLS as SSL),
 - which cipher suites are mandatory, optional, or even prohibited,
 - which certificate options are used,
 - interpretations of what constitutes a valid certificate,
 - . . .

SR 3 seeks to solve the first issue by simply making TLS mandatory for all protocols.

However, simply saying "use TLS" is not sufficient, because that leaves the choices to the individual implementers, which does not help with interoperability or security of the deployed systems. OCPI, OCHP, and OCPP 1.5 and 1.6 provide no guidance for these choices. OICP in its available documentation only has a brief mention of that client certificates are used to authenticate the clients, without going into details on the TLS usage of the protocol. In contrast, ISO 15118, OCPP 2.0, and OpenADR have extensive descriptions of the TLS options and rationale for the choices made. In effect, the protocol designers have already made the choices that will ensure security on the transport layer, leaving as little choice as possible to the implementer.

We believe that a strict specification based on security analyses is preferable to a loose or barely existent specification left to the implementer, and only a standard that makes TLS mandatory *and* specifies how to use TLS satisfies SR 3.

Security improvement: complete specification and unification of TLS and the PKI

To simplify the ecosystem and, by extension, lower the chance of interoperability bugs and security issues resulting from those, ideally all protocols would use unified TLS requirements. Furthermore, since all protocols need some form of PKI for their TLS functionality, it would be desirable to have a single unified PKI that can fulfil all the certificate requirements of the EV-charging ecosystem. ISO 15118 and OpenADR have some requirements and limitations on their certificates and, by extension, their PKI. A report by ElaadNL explains the TLS PKI as required by ISO 15118 for implementers [24]. We will look at the technical and and organizational details of unifying the TLS requirements and PKI for all these protocols in a separate publication, but we can summarize our main findings here.

From a technical point of view, unifying TLS requirements is simple. ISO 15118 and OCPP 2.0 already have strict rules on their allowed TLS cipher suites, and the only common cipher suite is TLS_ECDHE_ECDSA_WITH_AES_128_GC _SHA256 from TLS 1.2. This is a state-of-the-art cipher suite, however, which is also still available in TLS 1.3 and therefore future-proof. We do not see a good reason to opt for more configurability. However, it might be desirable to add another cipher suite that is available in both TLS 1.2 and TLS 1.3 but which is built on different primitives. This would ensure that the ecosystem can remain secure should the current cipher suite be broken, until all systems in the field can be updated to newer cipher suites. A separate standard specifying these requirements, that other protocols can then refer to, could be used. This also makes it easier to update the requirements if vulnerabilities are found. An example of how this could look is the chapter on TLS in [25].

Similarly, from a technical point of view, using a single unified PKI should be possible. Although ISO 15118 has very extensive technical requirements on its certificates, these do not necessarily clash with the requirements that other protocols have. Even if technical requirements turn out to be incompatible, a unified PKI could simply have different trees for different protocols under the same root CA.

However, even though it seems that there are no major technical issues blocking such a unification, in the years since publication of ISO 15118 there has been little move towards establishing a PKI for it, let alone unifying requirements with the other protocols. The exact reasons for this are unclear, but we have noticed some reluctance from the market to be tied down to a unified PKI. There are multiple ways to organize such a PKI, and market parties are currently exploring possible setups. The clearing house Hubject, the organization behind OICP, is already running a PKI for use in OICP; but since they are a clearing house they have an interest in the EV market itself. ElaadNL is piloting a few different technical options to tie multiple PKIs together. We believe that the best option is an independent certificate authority, not tied to a market player, which is overseen by an independent or at least cross-organizational body to ensure a fair and open market.

5.3. Lack of (end-to-end) security on the application layer

As explained in Section 3.2 where we discussed SR 4a and SR 4b, TLS cannot provide end-to-end security where parties forward data in transit, nor security for data at rest. Another mechanism on the application layer is required to satisfy SR 4a, SR 4b, and SR 5. Of all protocols we have listed, only ISO 15118 and OCPP 2.0 currently provide such a mechanism. ISO 15118 provides XML signatures and partial encryption of a select subset of its messages. OCPP 2.0 provides optional message signing for entire OCPP messages. It seems that the other protocols have not considered end-to-end security as a goal.

Security improvement: security on the application layer

As an initial improvement, at the very least, all protocols should ensure that digital signatures added as part of ISO 15118 and OCPP 2.0 are forwarded along with the data, and are still verifiable: there is the risk that changing the data format, notably from XML to JSON, will mean the signatures over the original data can no longer be verified if data that was originally part of a signed packet is discarded.

However, we believe it is possible to go further. All protocols should be able to satisfy SR 4a, 4b, and 5. The mechanisms for satisfying these SRs in ISO 15118 are only applied to a select subset of its messages, and are not applicable to the other protocols due to their implementation using XML signatures. We would like to see a more generic solution that is relatively easy to apply to all communication. The mechanism in OCPP 2.0 to satisfy SR 4a and SR 5 is applicable to all its messages, but signs the entire payload of a message at once. Although this could be fairly easily applied to any other JSON-based protocol, it does not satisfy SR 4b. Furthermore, the practice of signing entire messages at once conflicts with requirements from the GDPR, as will be explained in Section 6.2. In light of this, we have proposed a different security scheme in [26] that would provide both end-to-end security for data in transit, and authenticity and non-repudiation for data at rest.

ISO 15118 requires compatible charge points and cars, as well as a running contract. Since cars not implementing ISO 15118 will be around for decades, External Identification Means (EIM) with e.g. RFID cards or EMV cards, as discussed in Section 4.1, will remain for the foreseeable future. In that case the car cannot sign data. One way to achieve a comparable level of trust is to have the EIM used sign the data instead. E.g. if a custom RFID solution or a smartphone app is used for driver authentication, as mentioned in Section 4.1, these could be provisioned with some key material that is used to sign the final meter reading when the driver ends the charge session and unlocks the charge cable from the car, effectively implementing the most important security features from ISO 15118 on the card. If this is not possible, only the charge point could sign data. However, this is strictly weaker than the car or EIM signing it, since the charge point is under management of the CPO, not the EV driver. Therefore, the CPO would not have as strong a case if the EV driver decided to dispute a transaction.

6. Privacy of the EV driver

In our security analysis we have largely ignored the privacy issues of the EV-charging ecosystem, but we do believe that there are pressing privacy issues that the industry needs to deal with, e.g. as described in [27]. A lot of the data being exchanged is personal data under the GDPR [2]. This does not mean the processing cannot happen, but it does mean certain requirements need to be met.

One of the most important requirements of the GDPR is that only data required for a specific purpose is processed, and only by those parties that actually need to process it. Processing is broadly defined and includes transmission, storage, and deletion. This clashes with the current setup of the EV-charging ecosystem because the proxying CPOs see data pass in plaintext. This is one reason for SR 4b, the end-to-end confidentiality requirements.

6.1. Privacy Impact Assessments for the industry

The following are some privacy-related highlights that drew our attention during the security analysis for this paper:

- ISO 15118 states as a requirement that private information shall only be readable by the intended recipient, and be transferred only when necessary. It goes on to equate confidentiality with privacy, which is a very narrow view on privacy. It has no additional comments on what constitutes "private information", it ignores the issue of deciding in the first place what information is required by each actor, and it does not consider the additional information that could be derived from that data by the recipient at all.
- OCPI does mention that contract IDs are linked to persons and therefore the user should be aware of privacy issues. But it also phrases the handling of CDRs as follows [9]:

"A CPO is not required to send *all* CDRs to *all* eMSPs, it is allowed to only send CDRs to the eMSP that a CDR is relevant to."

The first part of this phrase implies it would be acceptable to send CDRs to other parties than the eMSP that an EV driver has a contract with. Since a CDR contains everything required for billing, it necessarily contains personal data: location, time of charge, amount of energy charged. As such, sending a CDR to any eMSP *other* than the one it is relevant to is a violation of the GDPR.

• OCPP 2.0 can retrieve and remove customer information from a charge point "for example to be compliant with local privacy laws" [8]. Although this seems to be to ensure that charge points can facilitate GDPR requirements, it is the only time privacy is mentioned in OCPP.

It seems that the individual parties are aware of the potential for privacy issues, but nobody so far has really looked at all the data that all these protocols are supposed to exchange and figure out what data is really required, by whom, for what purposes, and for how long. We have spoken to individual actors who have performed Privacy Impact Assessments (PIAs) on their own practices. But these PIAs do not necessarily lead to a privacy-friendly ecosystem. For that, the EV-charging ecosystem needs a standardization effort to determine precisely what data needs to be exchanged between which roles. This goes beyond a PIA of a single actor: the concerns cut across all the CPOs, eMSPs, car manufacturers, value-added service providers, and all other actors that make up this ecosystem.

We would propose to solve this in a way similar to how the Dutch smart metering ecosystem has [28]: the actors that fill a certain role organize in an industry consortium, and determine what data they actually need to provide their services. This effort would involve consortium-wide PIAs, and should result in shared codes of conduct that cover the use of personal data of actors in each role. At a minimum this would result in codes of conduct for CPOs and eMSPs. Then, OCPP, OCPI, and other affected protocols would be updated to implement the codes of conduct; in particular, protocols should ensure that data that is not required by an actor is not mandatory in messages to that actor.

6.2. Security Requirements versus the GDPR

As mentioned in Section 3.2, the requirements of the GDPR could clash with SR 4a, SR 4b, and SR 5. One of these requirements is that data is removed as soon as it is no longer needed. Suppose we have a CDR that contains, among other things, a customer identifier, location, time, total cost of charge session, and amount of energy charged. After billing the EV driver, the location may no longer be relevant, in which case it should be removed. However, the rest of the CDR, especially total cost of the session, may need to be kept. A signature over an entire CDR usually requires that entire CDR for verification, so then

the location cannot be removed without invalidating the signature that also proves authenticity of the cost of the session.

In a similar way, such a plain signature mechanism would clash with the aforementioned requirement that data is only processed by those parties that need to process it. The messages that are received and forwarded by CPOs often carry information only intended only for the CPO, which should not be forwarded to the eMSP. Consider the example of the CDR again: arguably the eMSP does not need the location information of the customer *at all*. In the current setup it is possible to drop the location from the message that is sent to the eMSP, but with a plain signature mechanism over the entire CDR, nothing can be selectively removed without invalidating the signature.

The end-to-end security scheme introduced in [26] can be used to satisfy SR 4a, SR 4b, and SR 5, while also enabling the user to satisfy the requirements from the GDPR.

7. Future work

In the current ecosystem, charge points require a network connection to communicate with the back-end systems of the CPO. This network connection may not be reliable, which is one of the reasons for SR 1c: an EV driver should be able to charge even if the charge point is offline.

The options discussed in 4.1 deal with the case of driver authentication for post-fact billing. However, performing payments at the charge point itself, or by online transaction, is also possible in OCPP 2.0. In such a case, no additional authentication is required; all that is needed is that the charge point is able to verify that a transaction was performed. However, this does require the charge point to be online, potentially violating SR 1c.

Another reason that OCPP 2.0 facilitates starting the charge session directly from the CPO back-end system is the potential to use a smartphone app to start charging. This also requires the charge point to have an online network connection to receive the relevant start commands from the CPO, but more importantly, it requires the smartphone to have an online network connection to send the start command from the app to the CPO. As suggested in Section 4.1, NFC-capable smartphones could be used for driver authentication to the charge point, which would require a reader on the charge point capable of communicating with the phone. Combining these concepts, it would be possible to use the NFC-capable smartphone's network connection to proxy the communication between CPO and charge point. Instead of sending the start command directly to the charge point, the CPO sends a signed session description to the smartphone, which in turn sends it via NFC to the charge point. If SR 4a, end-to-end authenticity, is satisfied, the charge point can check the validity of this description, trust that the session is legitimate, and charge the car accordingly. The (security) details of such a mechanism could be explored in future work.

8. Conclusions

Our primary conclusion is that, although the EV-charging ecosystem is showing a promising move towards using TLS for authentication and for secure communication links everywhere, this is insufficient, as explained in Section 3.2. The ecosystem needs end-to-end security for data in transit, and long-term authenticity and non-repudiation for data at rest, neither of which can be provided by TLS. This is required so that actors do not need to blindly trust one another. Data in transit needs to be secured not just against attackers listening in on the network traffic, but also against the proxying parties such as charge points, charge point operators, and clearing houses. Data at rest needs to provide some guarantees: an eMSP should be able to prove that a CPO really did send a certain Charge Detail Record, and all parties should be able to verify that such a Charge Detail Record was not tampered with. We believe that it is feasible to add end-to-end, long-term authenticity and end-to-end confidentiality to all data exchanged, while taking into account privacy issues and GDPR compliance, as explained in Sections 5.3 and 6. The ability of ISO 15118 for the car to sign meter readings is a first step towards this, but is highly specific and not applicable to the other protocols. A potential solution is given in [26].

We see some other pressing security issues in the current versions of the protocols in use:

- 1. TLS is not yet mandatory. This is the bare minimum of security, as it is needed to protect the individual communication links against attackers reading and modifying the network traffic. Where TLS is mandatory, it is often underspecified. Ideally, the ecosystem would work towards a single TLS specification and public key infrastructure, which could then be adopted by all protocols, as described in Section 5.2. We intend to explore this in future work.
- 2. Several protocols use a weak form of authentication between systems, which we explained in Section 5.1. Using TLS with client certificates solves that issue. OCPP 2.0, OICP, and OpenADR demonstrate the best current practice w.r.t. using client certificates, with OCPP 2.0 being the most extensive in its specification of how TLS and client certificates should be used. This only solves authentication between directly communicating parties, however – proxied communication is not authenticated.
- 3. Authentication of the EV driver is weak, based solely on RFID UIDs. ISO 15118's specification of contract certificates and the authentication method Plug-and-Charge is stronger. Unfortunately, legacy EVs that do not implement ISO 15118 or Plug-and-Charge will remain for a long time, so even though a better authentication system could be established, support for the legacy RFID systems will need to remain for the foreseeable future. However, that does not preclude

these RFID systems from being improved, as discussed in 4.1.

The EV-charging ecosystem is not the first to have this problem. The banking sector and the public transport sector have both built solutions to deal with cross-party authentication. It would be beneficial to explore how applicable their solutions are to this ecosystem.

Finally, though not directly related to the security concerns at the focus of this paper, we wish to draw attention to the fact that not all the protocols are well-aligned with the current market. This is particularly the case for OSCP and OpenADR. These protocols aim to offer a DSO more flexibility in congestion management. This is clearly in the interest of the DSO: making better use of fixed capacity might reduce the required investments in distribution infrastructure. However, if CPOs always have contracts for a fixed capacity, there is no way for DSOs to pass on this economic advantage to CPOs, and hence no economic incentive for CPOs to use such flexibility – for them, the cost of the network is an externality. This leads to a typical 'tragedy of the commons', where the market forces lead to a sub-optimal solution for society as a whole. This is an interesting parallel, in that economic disincentives are also notorious as a root cause of cyber security issues [29]. This may well turn out to be there case here: for some parties in the EV market it may be against their short term individual economic interests to invest in cyber security, an investment that would come at the expense of e.g. price or quickly building up market share.

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